



News from CVT MEMBER SERVICES

New Copay Reminders for PPO Plans

CVT Member Services are committed to educating our members about the new PPO copays that became effective October 1, 2019. We are discussing the following talking points with each caller over the next month in an effort to bring awareness to the new plan design.

Copays Added for Hospital Outpatient Services

You will now have a copay for certain outpatient care services if you go to the hospital instead of an alternate location. Hospitals will always be the costliest option for outpatient services, so these copays were added to encourage members to shop for care and choose a more cost-effective location such as your physician's office, independent lab facility, imaging center, ambulatory surgical center or endoscopy center for services.

New Hospital Outpatient Service Copays

- \$50 Laboratory (diagnostic blood test, lab work, etc.)
- \$75 Radiology (X-ray, CT scan, MRI, ultrasound, etc.)
- \$250 Outpatient Surgery (arthroscopic, orthopedic, OB-GYN, endoscopy, colonoscopy, etc.)

Know Where to Go

Visit CVTrust.org/shop4care to learn more about how to locate lower cost sites and avoid out-of-pocket costs by using available online tools located there. These tools are designed to help you protect yourself from overpaying by seeing the cost of service and care before setting up a visit.