



Book	Siskiyou Joint Community College District Administrative Procedures
Section	Chapter 5: Student Services
Title	Crisis Intervention
Code	AP 5112
Status	Active
Cross References	BP 5110
Last Revised	April 17, 2024
Prior Revised Dates	02/25/2010, 4/10/2014
Origin	Vice President, Student Services
Office	Counseling and Student Support Services

Counselors are available to help when a College of the Siskiyou student or staff member experiences a crisis that does not require medical intervention and is in need of immediate help while on campus. Availability of counselors is limited to regular instruction days and hours (see COS Academic Calendar for specific dates; regular college hours are 8:00 a.m. – 5:00 p.m. unless otherwise noted.)

#### **TO REQUEST CRISIS INTERVENTION ASSISTANCE:**

**STEP 1. ASSESS URGENCY.** If the student is a danger to themselves or others, call 9-911 from any phone on campus, or 911 from an outside line. Tell the 911 dispatcher the nature of the crisis and where the student is located. Whether you called 911 or not, proceed to STEP 2.

**STEP 2. CALL COS COUNSELING SERVICES at x5353 or Student Services at x5374.** State that you have a crisis situation, indicate if you've called 911, and request help from a COS Counselor.

**STEP 3. IF IT IS SAFE TO DO SO, STAY WITH THE STUDENT** until contact is made with the 911 responders or the COS counselor. If appropriate, you may walk the student to Counseling and Student Support Services in Eddy Hall on the Weed campus or the Counseling Office at the Yreka campus, or wait with the student until the counselor comes to you and the student.

If you have a student who you believe is not in actual crisis, but who is exhibiting pre-crisis behavior that will interfere with their success, please use STEP 2 above to refer the student.

**EMERGENCY: Call 9-911 from an on-campus telephone, or 911 from an outside line.**

**COS COUNSELORS: Call EXT. x5353  
STUDENT SERVICES OFFICE: Call EXT. 5374**

**AFTER 5:00 PM OR ON WEEKENDS: Call 9-911 from an on-campus telephone, or 911 from an outside line.**

