

Library Database Login FAQs

What is my library login?

To log into the library databases from off-campus, you will log in with your COS email address and password. This is the same username and password that you use to log into mySiskiyous and to Canvas.

What is my email address?

When you register for COS classes you are issued a Student ID Number and a COS email address, usually within 24 hours. If you are unsure of your student email address, please contact the Student Help Desk with your name, contact information, and either your student ID number or your date of birth and the last four digits of your social security number. More info is available on the [Student Email Support page](#).

What is my password?

Your email password is the same password you use for mySiskiyous and Canvas. If you have a new student account, the default password is your student number (with a capital "S"), followed by a hyphen and your 6-digit birthday (no spaces anywhere):

S#####-MMDDYY

- For example, if Jane Doe's student number is S01234567 and her date of birth is April 1, 1985, her default password would be S01234567-040185

Trouble-shooting tips

- If you started taking COS classes a few years ago, you may have been issued a slightly different email address. Your new email address the same as your old email address except for the ending: your new email address ends in **@siskiyous.edu** instead of **@ins.siskiyous.edu**. Old email addresses ending in **@ins.siskiyous.edu** do not work.
- If you are using the default password, make sure it is correct with a capital S (followed by eight numbers), with a hyphen, and with a 6-digit birthday. It is a long and complicated password for security reasons but that means it is easy to make typos.
- If you are still stumped, contact the Library or the Student Help Desk. We're happy to help!

Contact the Library or Student Help Desk

Library

info + hours: www.siskiyous.edu/library

text/call: (530) 938-5331

email: library@siskiyous.edu

Student Help Desk

info + hours: <http://www.siskiyous.edu/student-support/>

call: (530) 938-5523

email: studenthelpdesk@siskiyous.edu